

Busser

Department: Operations
FLSA Status: Non-Exempt

Reports To: Restaurant Management

Nature and Scope of Position

Demonstrates a passion to serve by being attentive to guests needs at all times. Ensures tables are clean, set and ready at all times.

Essential Functions

- Exhibit integrity in all actions by meeting company standards in appearance, grooming, security and sanitation. Always shows up in a clean apron, pressed shirt, clean pants, nonslip shoes and name tag.
- Demonstrate respect for each individual by communicating courteously and respectfully with management team, co-workers and guest even during peak hours.
- Check the restrooms at least every hour to ensure they are clean and stocked.
- Complete opening and/or closing duties.
- Maintain building exterior by cleaning sidewalks, landscaping and parking lots.
- Maintain a safe work area by cleaning up dining room and service aisle spills.
- Enthusiastically acknowledge guests with the company's five foot rule.
- Perform all other duties as assigned.

Qualification Requirements

- Must be 16 years old and meet any other state age or labor requirements.
- No one under the age of 18 may operate, clean adjust or touch a slicer or mixer.

Certifications or Licenses

- Not required.

Skills and Knowledge

To perform the job successfully, an individual should demonstrate the following competencies:

- Must be able to follow directions, work in a fast-paced, high pressure customer responsive environment.
- Must be able to work in a team environment and communicate with co-workers and guests.
- Uses sound judgment in day-to-day decisions by applying the company's vision, values and culture.

Education and Experience

- Successful completion of required training, including reading training materials, watching videos and completing on the job checklists and written quizzes.

American with Disability Specifications

Work Environment & Physical Demands – The physical demands and work environment characteristics described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential duties.

When performing the duties of this job, the employee is frequently required to move throughout the workplace; sit, use hands to finger, handle, or feel objects, tools or controls; reach with hands and arms; balance, stoop, kneel and verbally communicate. The employee is occasionally required to lift and/or move up to 75 pounds. Specific vision abilities required by the

job include close vision, distance vision, color vision, peripheral vision, depth perception, and the ability to adjust focus.